

Child Trust Fund (CTF)

Terms & Conditions

Summary Box

Key Product Information for our Savings Account

Account Name	Child Trust Fund 2 (Cash)
Interest Rates (AER)	<ul style="list-style-type: none">• Variable rate• Refer to 'Investment Rates' leaflet, branches or www.ibs.co.uk• Interest calculated on a daily basis• Interest paid annually on child's birthday
Tax Status	Tax free
Conditions for Bonus Payments	Not applicable
Withdrawal Arrangements	No withdrawals allowed until child reaches 18 years old
Access	Post or branch

This leaflet represents the Terms and Conditions for Child Trust Fund 2 and should be read in conjunction with the Child Trust Fund Key Features Document, General Investment Terms & Conditions and our Customer Information booklet.

This leaflet deals with the Society's Cash Child Trust Fund only. If you require details of the other options please ask our staff for help.

How much can I invest?

Once the account is opened with the contribution from H M Revenue & Customs (HMRC), you can pay into the account any amount above £1 as and when you like as long as the maximum amount each year does not exceed £1,200. This annual limit applies each year until your child's 18th birthday. Any contributions from the Government will not count towards the annual savings limit.

Please note that although we can set up the account when you bring in your CTF voucher, the account will not be activated until we have received the payment from HMRC and no additional payment can be made until then. We will write to you once we have received the payment from HMRC.

Remember friends and family can contribute towards the child's £1,200 annual savings limit. This could be the ideal solution for a birthday or Christmas gift.

Those who wish to contribute to the account may do so by cash, cheque or standing order - you do not need the Investment Certificate, just the child's details. A receipt will be issued for all cash and cheque transactions. Confirmation of any bank payments can be provided on request.

Will the child have to pay tax on the account?

No. All capital gains and interest payments earned on a CTF are free of tax. Even if your child becomes a taxpayer before 18 - for example if they get a job at 17 - they will not have to pay tax on this account. As this is a Government scheme, favourable tax treatment cannot be guaranteed.

When is the interest paid?

Interest is calculated on a daily basis from the date of receipt of the first voucher payment from HMRC. Interest will be paid and added to the account at midnight on the eve of your child's birthday each year. A statement detailing all transactions will be sent annually soon after the child's birthday.

Can the child access their savings?

No withdrawals are allowed until your child reaches 18. The child cannot normally take out money until their 18th birthday. Special arrangements apply in the event of their death or terminal illness.

Can I transfer the Ipswich CTF?

The registered contact can transfer the child's Ipswich CTF account to another provider at any time subject to Government rules. You will need to complete and sign a transfer instruction with your chosen provider.

If transferring-in to the Ipswich CTF we will need a completed application form with identification for the registered contact. (Please see our 'Proving your name and address' leaflet for identification requirements.)

Who has responsibility for the account?

The account will be opened in the name of the child but will be operated by the registered contact - this would normally be the parent to whom Child Benefit is paid. All correspondence up until the age of 16 will be sent to the registered contact. The child takes control of the account at the age of 16 - which means that they will receive correspondence and can make the decision to transfer to an alternative provider. There can be only one registered contact and they would normally need to give consent before another person could take over as registered contact.

The new registered contact will need to give proof of identity (please see our 'Proving your name and address' leaflet for identification requirements).

What happens on the Child's 18th birthday?

At age 18 your child's CTF will be available for them to use in whatever way they choose. So they could use the money to help pay university tuition fees, put down a deposit on their first home, spend on something special or carry on saving the money in their savings account. At the age of 18 the account will remain open and we will write to the child to confirm the new access conditions and rates that will apply to their account.

How do I open an account?

Please complete our Child Trust Fund application form and send or take it to any of our branches together with your complete original CTF voucher from HMRC.

We will not return the voucher to you after the Ipswich Child Trust Fund has been opened as we will send details from the voucher to HMRC so that they may send to us the money specified on the voucher for credit to the CTF Account.

On opening the account you will be provided with a Child Trust Fund Investment Certificate. This must be kept in a safe place as no passbook will be issued for this type of account.

The combined HMRC letter and voucher contains details of your child's name, unique reference number, date of birth and the address of the registered contact. This will normally be sufficient identification.

For further details on the operation of Child Trust Fund's please read 'The Child Trust Fund and Building Societies' leaflet produced by the Building Societies Association which is available on request or on the CTF website www.childtrustfund.gov.uk

General Information

Customer complaints

Although we do all we can at Ipswich Building Society to provide a first class customer service, sadly from time to time things do go wrong.

We are keen to be aware of your concerns as they help us to identify ways in which we can improve the quality of service and possible training needs.

We are committed to ensuring all complaints are fully and fairly addressed.

If you have a complaint you should visit or contact your local branch, or any Society office, or call our central telephone number 0845 230 8686. We will try to resolve the problem speedily.

A leaflet is available detailing our complaint procedure. You can request a copy of this at any time.

Changes to interest rates

Any changes in interest rates will be communicated in accordance with our General Investment Terms & Conditions.

Changes to these terms

Any changes in terms will be displayed in our branch offices. At least thirty days' notice will be given of any changes to your disadvantage.

Financial Services Compensation Scheme

Ipswich Building Society participates in the Financial Services Compensation Scheme. For full details please ask our staff.

Retail Banking Conduct of Business

Ipswich Building Society complies with the FSA's Retail Banking Conduct of Business which set standards of good practice for building societies and banks.

IPSWICH
BUILDING
SOCIETY
SAVINGS
CHILD
TRUST
FUND